



NJASFAA Fall 2022 Conference Agenda

November 9th – 11th

Tropicana Casino & Resort, Atlantic City

Conference Information: njasfaa.org/conference

Conference Registration and all Meeting Rooms are located on the 4th floor of the South Tower in the Exhibition Center.

[see hotel map](#)

[read session descriptions](#)

Wednesday, November 9th	Presenter(s)	Time	Location
Registration Open		8:30 AM - 4:00 PM	Grand Exhibition Center (GEC)
Vendor Area Open		10:00 AM - 6:00 PM	GEC 1
<i>Pre-Conference Concurrent Sessions:</i> <i>If attending a NASFAA CORE Credential Training, separate advance registration is required. These sessions will enable you to take one credential exam post-conference. See below.</i>		9:00 AM - 12:00 PM	Parade Room Carousel
Packaging and Notification of Awards CORE Credential	Rachel Mecca Montclair State University		
Professional Judgment CORE Credential	Catherine Boscher-Murphy Montclair State University		
Return of Title IV Funds CORE Credential	Rosemary Guichardo Montclair State University		
EOF/ Eligibility/ Processing	Dr. Hasani Carter, Executive Director Dr. Stephanie Shanklin Hema Patel New Jersey State EOF	10:30 AM - 11:45 AM	Pageant B and C
HESAA -All Things HESAA	Higher Education Student Assistance Authority	10:30 AM - 11:45 AM	GEC 3
Break		12:00 PM - 12:30 PM	GEC 1
Opening & Welcoming Remarks: NJASFAA President	Nicholas Capodice Drew University NJASFAA President	12:30 PM - 12:35 PM	GEC 3

General Session 1 Office of Secretary Higher Education Update	Stefani Thacki Suchir Govindarajan OSHEA	12:45 PM - 1:45 PM	GEC 3
Concurrent 1		2:00 PM - 3:15 PM	
1a Confidence, Conflicts & Escalation: Oh MY!	Julie Lawton Cognition Financial		GEC 3
1b Understanding Credit & Private Student Loan Underwriting	Erin Stevens Citizens Bank		Carousel D-F
1c Hosting a Successful and Engaging Virtual Meeting - Tips for the Novice & Pro, Alike	Leslie McSweeney PNC Bank		Salon 1
Concurrent 2		3:30 PM - 4:45 PM	
2a Customer Service - New Behaviors and New Expectations	Mark McGinnis CampusLogic		GEC 3
2b What's Changed in Private Student Loans	Julie Lawton Cognition Financial		Carousel
2c So You've Made it This Far - Now What?	Catherine Boscher-Murphy Montclair State University		Pageant A
Networking Happy Hour- Meet & Greet with our vendors and NJASFAA members!		5:00 PM - 6:00 PM	GEC
President's Reception ***Cash Bar***		6:30 PM - 8:30 PM	Chelsea Five Gastropub,

			Chelsea Tower
Thursday, November 10th	Presenter(s)	Time	Location
Registration Open		8:15 AM - 12:00 PM	GEC 2
Vendor Area Open		8:30 AM - 5:00 PM	GEC
Breakfast		7:30 AM - 8:30 AM	Salon 3
Concurrent 3		8:45 AM - 10:00 AM	
3a Gen Z: It's a vibe! How we connect with a new generation of students.	Christopher Earnshaw Sallie Mae		Salon 1
3b How Aid Recipients Experience Bias and What We Can Do About It: A Research-to-Practice Conversation	Helen Faith University of Wisconsin-Madison NASFAA		GEC 3
3c IRS-FAFSA Marital Status Mismatches	Robert Weinerman Iron Bridge Resources		Carousel
General Session 2 NASFAA Update	Helen Faith University of Wisconsin-Madison NASFAA	10:15 AM - 11:30 AM	GEC 3
Break- Light Refreshments		11:30 AM - 11:45 AM	GEC 1
Concurrent 4		11:55 AM - 1:00 PM	

4a Amended and Changed Tax Returns and IRS Request Flag 07	Robert Weinerman Iron Bridge Resources		GEC 3
4b NJFAMS – Certification, Payment, and Reconciliation Training	HESAA		Carousel D-F
4c Getting Emotional About Money: The psychological impact of debt and tools to help you cope	Jennifer Trauman College Ave Student Loans		Pageant A
Awards Luncheon- EASFAA Update		1:15 PM - 2:30 PM	Salon 3
General Session 3 State Update –Higher Education Student Assistance Authority	David Socolow Executive Director HESAA	2:30 PM - 3:30 PM	Salon 1
Tricky Tray Announcements/Vendor Break		3:30 PM - 4:00 PM	GEC
Concurrent 5		4:10 PM - 5:10 PM	
5a Seriously, Who Can Use the Head of Household Filing Status, and Who Cannot?	Robert Weinerman Iron Bridge Resources		GEC 3
5b Moving the Needle! What role does Financial Aid play in Retention on-campus?	Cynthia Montalvo Kathy Prieto Felician University		Carousel D-F

5c Caring for Your Career During the Big Quit of 2021-22	Jennifer Trauman College Ave Student Loans		Pageant A
Dinner Buffet ***1-Hour Open Bar***		6:00 PM - 7:20 PM	Salon 3
Celebrate with Us! Cocktail & Dance Reception ***Cash Bar***		7:30 PM - 9:30 PM	GEC 3
Friday, November 11th	Presenter(s)	Time	Location
Breakfast Business Meeting		8:00 AM - 8:50 AM	Salon 3
General Session 4 Federal Update -Webinar		9:10 AM - 10:10 AM	Salon 3